

**NUMBER:** 23-007-20

GROUP: 23 - Body

**DATE:** February 6, 2020

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.

# SUBJECT:

**Hood Closing Effort** 

### **OVERVIEW:**

This bulletin involves informing technicians that the hood should not be adjusted for closing effort being high.

# **MODELS:**

2020 (KL) Jeep Cherokee

NOTE: This bulletin applies to vehicles within the following markets/countries: North America, APAC, LATAM and EMEA.

### SYMPTOM/CONDITION:

The customer may describe that the hood takes extra effort to close.

# **DISCUSSION:**

The KL vehicle hoods are set by the assembly plant at the high end of the closing effort specification to maintain the correct contact pressure with the hood bumpers to prevent hood flutter or shake.

Adjustment of the hood to make it easier to close can create additional concern of hood flutter. No adjustment should be made for this concern.

#### **POLICY:**

Information Only